



PATTISON WATER SUPPLY CORP.

Committed to Providing Clean, Safe Water For All Our Residents.

Service Agreement

Included/Attached: Personal Information, Conditions of Service, Pattison Volunteer Fire Department, Confidentiality Agreement, By-Laws, LSLI survey.

DATE OF REGISTRATION

/ /

PERSONAL INFORMATION

Full Name :

Phone # :

Alt. Phone :

E-Mail :

Service Address :

Billing Address :

City : State :

Zip Code :

Account # :

W.O. # :

CSI date:

OFFICE USE

Requirements : Photo ID Proof of Ownership Membership \$100.00
 Deposit \$150.00 CSI (Customer Service Inspection) \$150.00

Member Signature

Date

Approved

THANK YOU FOR YOUR MEMBERSHIP

~We Value Our Relationships with Our Clients~

PATTISON WSC CONDITIONS OF SERVICE

- I. **PURPOSE.** The Pattison Water Supply Corporation is responsible for protecting the drinking water supply from contamination or pollution which could result from improper plumbing practices. The purpose of this service agreement is to notify each customer of the plumbing restrictions which are in place to provide this protection. The utility enforces these restrictions to ensure the public health and welfare. Each customer must sign this agreement before the Pattison Water Supply Corporation will begin service. In addition, when service to an existing connection has been suspended or terminated, the water system will not re-establish service unless it has signed a copy of this agreement.

Furthermore, with this signed agreement the above Applicant whereby the Corporation will sell and deliver water services to the Applicant and the Applicant shall purchase, receive and/or reserve water service from the Corporation in accordance with the Corporate Tariff and By-Laws as amended. Upon compliance with said policies, including connection to an approved private sewage facility, vacuum breaker installed on each outside faucet, vented double check valves on main entry point into the house, pressure relief valve on hot water heater and payment of a water deposit and/or membership fee, the applicant will qualify as a Customer.

- II. **PLUMBING RESTRICTIONS.** The following undesirable plumbing practices are prohibited by State regulations.
- A. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an air-gap or an appropriate backflow prevention device.
 - B. No cross-connection between the public drinking water supply and a private water system is permitted. The potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an air-gap or a reduced pressure-zone backflow prevention device.
 - C. No connection which allows condensing, cooling, or industrial process water to be returned to the public drinking water supply is permitted.
 - D. No pipe or pipe fitting which contains more than 8.0% lead may be used for the installation or repair of plumbing at any connection which provides water for human use.
 - E. No solder or flux which contains more than 0.2% lead can be used for the installation or repair of plumbing at any connection which provides water for human use.
 - F. All water shall be metered by meters to be furnished and installed by the Corporation. The meter and/or connection is for the sole use of the Customer and is to serve water to only one dwelling or one business. Extension of pipes or other conduits to transfer water from one dwelling, business, and/or property, etc. is prohibited.

- III. **SERVICE AGREEMENT.** The following are the conditions of service between the Pattison Water Supply Corporation and _____.

- A. The Water System will maintain a copy of this agreement as long as the Customer
- B. The Customer shall allow his property to be inspected for possible cross-connections and other undesirable plumbing practices. These inspections shall be conducted by the Water System or its designated agent prior to initiating service and periodically thereafter. The inspections shall be conducted during the Water System's normal business hours.
- C. The Water System shall notify the Customer in writing of any cross-connection or other undesirable plumbing practice which has been identified during the initial inspection or the periodic reinspection.
- D. The Customer shall immediately correct any undesirable plumbing practice on their premises.
- E. The Customer shall, at his expense, properly install, test, and maintain any backflow prevention device required by the Water System. Copies of all testing and maintenance records shall be provided to the Water System.

- IV. **ENFORCEMENT.** If the Customer fails to comply with the terms of the Service Agreement and Corporate By-Laws/Tariffs, the Water System shall, at its option, either terminate service or properly install, test, and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this agreement shall be billed to the Customer.

By execution of this Service Agreement, the Customer agrees that any violation thereof shall constitute cause of denial of service until the violation is corrected to the satisfaction of the Corporation.



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Voluntary Donations

Dear Member;

The Pattison Volunteer Fire Department are staffed by Trained Volunteers. They serve the Brookshire and Pattison areas and furnish you the principal fire services in the area.

They have asked for our help, and we have agreed to solicit our water customers for a **volunteer donation of \$1.00 per month** in support of their operations.

If you would like to contribute \$1.00 for their services, please indicate 'Yes' and sign on the line below. We will then include your donation in your monthly bill.

If you do not wish to contribute in this manner, please indicate 'No', and you will not be billed for the service.

Pattison Water Supply Corporation does not provide fire protection.

**Pattison Volunteer Fire Department
Include \$1.00 Monthly Donation in my bill:**

Yes No

Member Name

Member Signature

/ /
Date

Approved



PATTISON WATER SUPPLY CORP.

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Confidentiality Agreement

YOU CAN NOW REQUEST THAT PERSONAL INFORMATION (PII) CONTAINED IN OUR UTILITY RECORDS NOT BE RELEASED TO UNAUTHORIZED PERSONS

The Texas Legislature has enacted a bill, which was effective September 1, 1993, allowing publicly-owned utilities to give their customers the option of making the customer's address, telephone number, account records, and social security number confidential. {TX Utility Code Confidential. Subchapter B. 182.052 (a)}

Your response is not necessary if you do not want this service.

WE MUST STILL PROVIDE THIS INFORMATION UNDER LAW TO CERTAIN PERSONS.

We must still provide this information to (1) an official or employee of the state or a political subdivision of the state, or the federal government acting in an official capacity; (2) an employee of a utility acting in connection with the employee's duties; (3) a consumer reporting agency; (4) a contractor or subcontractor approved by and providing services to the utility or to the state, a political subdivision of the state, the federal government, or an agency of the state or federal government; (5) a person for whom the customer has contractually waived confidentiality for personal information; or (6) another entity that provides water, wastewater, sewer, gas, garbage, electricity or drainage service for compensation; (7) during elections concerning PWSC.

Yes, I want you to make my personal information (address, telephone number, drivers license and social security number) confidential.

Member Name

Member Signature

/ /
Date

Approved



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By-Laws: (Owners & Renters)

7. **Owners and Renters.** Any Pattison Water Supply Corporation Member renting or leasing property to other parties is responsible for all charges due to the Corporation in the event a renter or lessee leaves the Corporation with any unpaid bills. The Corporation will bill the renter or lessee for water service as a third party, but the Member is fully responsible for all unpaid bills left by the renter/lessee. The owner shall be required to sign an Alternate Billing Agreement. (See Misc. Transaction Forms.) The Member shall take responsibility for any necessary deposits from the renter/lessee to ensure payment of a past due bill. The Corporation may notify the Member of the renter's past due payment Status subject to service charges.

8. **Denial of Service.** The Corporation may deny service for the Following reasons:

- a. Failure of the Applicant or Transferee to complete all required forms and pay all required fees and charges;
- b. Failure of the Applicant or Transferee to comply with rules, regulations, policies, and bylaws of the Corporation;
- c. Existence of a hazardous condition at the Applicant's property which would jeopardize the welfare of the Members/User of the Corporation upon connection;
- d. Failure of Applicant or Transferee to provide representatives or employees of the Corporation reasonable access to property for which water service has been requested when there is reason to believe that a hazardous condition may exist for which access is necessary to verify;
- e. Failure of Applicant or Transferee to comply with all governmental rules and regulations of the Corporation on file with the state regulatory agency governing the service applied for by the Applicant;
- f. Failure of Applicant or Transferee to provide proof of ownership, to the satisfaction of the Corporation, of property for which the tap has been requested, and/or
- g. Applicant's service facilities are known to be inadequate or of such character that satisfactory service cannot be provided.

DATE APPROVED 02/05/1990

REVISED 02-01-2023

Pattison_WSC

By signing below, I (Owner) understand that I am responsible for this account and all incurred charges. The membership will continue to be in my name, as I am the property owner. This account shall not be reinstated until all debt on the account has been retired. I (Owner) authorize Pattison Water Supply Corporation to send all billings on this account to the person(s) addressed on the Alternate Billing Agreement until further notice.

Name

Signature

/ /

Date



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Lead Service Line Inventory (LSLI) Survey:

Service Address* _____

Customer Name* _____

Primary Phone* _____

Email Address* _____

Structure Type*

- Single Family Home
- Multi Family Home (ex: Duplex, Apartment Building)
- Other Building (Explain Below)

Plumbing (Check all that apply)*

- Lead pipe
- Copper pipe without lead solder
- Copper pipe with lead solder
- Galvanized pipe
- Plastic pipe
- Original plumbing has not been replaced
- Other (Explain Below)



Year of Construction*

- If exact year is known, write here _____
- After 1989
- Before 1989
- Unknown

I, Customer of PWSC acknowledge with the signature below that I have answered the above truthfully and to the best of my knowledge.

Signature: _____

Date: _____

For any questions you may have, please contact our office:

Pattison WSC - Main Line

281-934-2475